

# Nationwide Record Retrieval

The U.S. Legal Support Record Retrieval team is uniquely focused on just one goal — we work hard to ensure our clients have the records they need, when they need them. Whether digital or hard copy, we offer record retrieval solutions, analysis, and organization for all legal matters. Our team has have an unmatched, robust, digital infrastructure and one of the fastest servicing teams in the nation.

- Over 1,100,000 established provider relationships
- Strategically placed retrieval hubs across the country
- Expediting teams in every time zone
- HIPAA-compliant retrieval process
- Secure Client Portal for ordering, status updates, and downloading of records



## Medical Record Summaries

record  
summaryPRO™  
Powered by Merit Search Technologies

- Thorough and accurate
- Powered by cutting-edge AI technology
- Organized into key sections, including medical conditions and events, timeline of conditions and treatments, key medical records, involved practitioners, and medication and treatment modalities
- Identify discrepancies in records, gaps in records, and potential liability issues
- Hyperlinked table of contents



## Nationwide Process Service

- In-person service with multiple delivery attempts
- Surveillance, alternative address lookup, skip trace service, status updates, and proof of service (including photographic evidence)



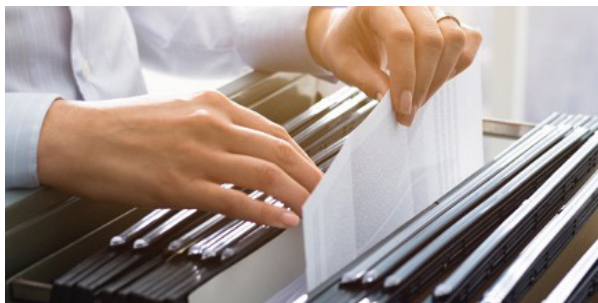
### Did you know?

You can view retrieved x-ray records in our HIPAA compliant Client Portal!



## Best Practice Security

Your confidential case and client data is protected by robust security measures, including SOC 2 TYPE 2 and HIPAA compliance. Specific to the use of Artificial Intelligence (AI) and Machine Learning (ML), client data will be protected and excluded from any machine learning model training. Additionally, all AI platforms used for processing are headquartered in the United States and subject to the laws and jurisdiction of the United States government.



## Order your records today!

Contact [clientsolutions@uslegalsupport.com](mailto:clientsolutions@uslegalsupport.com) or  
888.346.8964.

