U.S. Legal Support

Nationwide Litigation Support Services

U.S. Legal Support was founded in 1996 with the goal of becoming the first nationwide, all-inclusive litigation support company. Nearly three decades later, we're uniquely equipped to handle both the volume and complexity litigation creates. With on-demand access to **12,000+** offices in more than **2,700** cities across the country and a robust digital infrastructure, we'll accommodate your litigation support needs quickly, comfortably, and securely from anywhere in the country.

Court Reporting

> Network of **5,000+** independent court reporting professionals nationwide
> Remote, in-person, or hybrid proceedings

Nationwide Process Service

> In-person service with multiple delivery attempts
> Surveillance, alternative address lookup, skip trace service, status updates, and proof of service (including photographic evidence)

AI-Powered Deposition Summaries

depo summary PRO™
Powered by Merlin Search Technologies

> Identify key testimony and enhance strategic decision-making
> Testimony grouped into key sections
> Fully editable
> Quick reference information and hyperlinks

Seamless and Secure Remote Depositions

remote depo PRO™

> High-definition video conferencing
> Integrated and advanced exhibit sharing, stamping, annotation, and management
> Live speech-to-text feed of participant audio with instant playback
> Centralized deposition review post proceeding

Medical Record Retrieval & Summarization

> Over **1,100,000** established provider relationships
> Robust digital infrastructure and expediting teams in each time zone
> AI-powered medical record summaries to streamline review and analysis

record summary PRO™
Powered by Merlin Search Technologies

Strategic Trial Consulting, Graphics, and Presentations

TRIALQUEST
A U.S. Legal Support Company

> Trial exhibits and legal graphics including animations, illustrations, interactive exhibits, 3D models, video/photography, and more
> Mock trials and focus groups
> Witness preparation
> Hot seat operation
> Trial presentation database creation and management
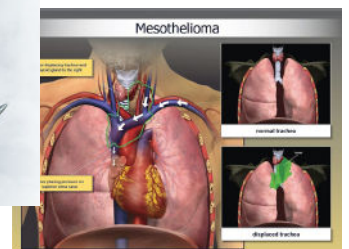
Interpreting & Translations

> Network of **5,000+** interpreters fluent in **200+** languages and regional dialects
> Certified and non-certified document translations

Transcription Services

> Performed by human transcriptionists within the United States
> All file formats supported

Secure Client Portal

SOC 2 Type 2 and **HIPAA** compliant online portal to manage your litigation support service needs.

Security Throughout All Data Centers and Facilities SOC 2 Type 2

🔒 An independent auditor has verified the procedures, safeguards, and technology that we employ to ensure the protection of your sensitive data

⚕️ Independently examined and verified to be fully HIPAA compliant for the protection, privacy, security, and integrity of all protected health information

🖥️ NIST Cybersecurity Framework in place regarding our policies, procedures, and controls

📁 End-to-end encryption for all transmitted files

Ensuring the Security and Integrity of Artificial Intelligence Technologies

We take the security and confidentiality of your data very seriously. As such, we only work with providers that have been thoroughly vetted and proven as trusted services. Here are some of the ways we keep you protected.

> All AI platforms used for processing are SOC 2 Type 2 and HIPAA compliant. We require all vendors interacting with data to obtain similar security certification.
> All AI platforms used for processing are headquartered in the United States and subject to the laws and jurisdiction of the United States government
> All AI platforms used will not store client data or use client data to train their AI models (zero data retention)
> The operational processes conducted by U.S. Legal Support, including the use of AI platforms, are covered by U.S. Legal Support's SOC 2 Type 2 and HIPAA Attestation

In addition to these industry-leading security measures, U.S. Legal Support also boosts our security protocols with:

> Attestation from reputable independent auditors of all systems, processes, and controls
> HIPAA Business Associate Agreements established
> Intrusion detection and prevention systems
> Third-party penetration testing
> An Incident Response Plan vetted by independent cybersecurity incident response experts
> Frequent backups and replication across multiple, geographically dispersed data centers
> Disaster recovery plan