

## UNPARALLELED SECURITY FROM U.S. LEGAL SUPPORT

When it comes to litigating in a pandemic and beyond, cybersecurity should be top of mind.

36% of law firms in an American Bar Association report say they've had malware infections in their systems.<sup>1</sup>

29% of law firms have reported a security breach.<sup>1</sup>

Data breaches in first half of 2021 exposed an estimated 18.8 billion sensitive records.<sup>2</sup>

The total number of security breaches increased by 17% alone in 2021.<sup>3</sup>

Cybersecurity threats are not only growing more prevalent, but also more expensive.

In 2021, the average cost of a data breach reached \$4.24 million per incident, the highest in 17 years.<sup>4</sup>

\$40 million paid in March 2021 by one of the biggest insurance companies in the world to ransomware hackers to return stolen data.<sup>5</sup>

At U.S. Legal Support, we understand how important it is to keep sensitive case and client information safe and secure.

Therefore, we offer cutting-edge security across all facets of our business.

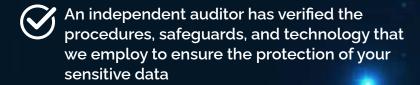
## PERSONAL SECURITY TIPS

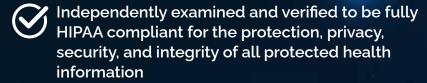
**DO** use a secure connection to ensure encryption of data when accessing business applications or services over the internet. **DON'T** use a computer in an accessible place in your home or public space where other may see what is on the screen.

**DON'T** have business phone calls to discuss clients, cases or colleagues where anyone can overhear confidential information.

- 1. American Bar Association, 2020 Cyber Security, https://www.americanbar.org/groups/law\_practice/publications/techreport/2020/cybersecurity/
- 2. Risk Based Security, 2021 Mid-Year Report, https://pages.riskbasedsecurity.com/download-the-2021-mid-year-data-breach-quickview-report-today
- Identity Theft Resource Center, https://www.idtheftcenter.org/identity-theft-resource-center-to-share-latest-data-breach-analysis-with-u-s-senate-commerce-committee-number-of-data-breaches-in-2021-surpasses-all-of-2020/
- 4. IBM REPORT, https://newsroom.ibm.com/2021-07-28-IBM-Report-Cost-of-a-Data-Breach-Hits-Record-High-During-Pandemic
- 5. https://www.bloomberg.com/news/articles/2021-05-20/cna-financial-paid-40-million-in-ransom-after-march-cyberattack

## SECURITY THROUGHOUT ALL DATA CENTERS AND FACILITIES SOC 2 TYPE 2



















In addition to these industry-leading security measures, U.S. Legal Support also boosts our security protocols with:

- Attestation from reputable independent auditors of all systems, processes, and controls
- Intrusion detection and prevention systems
- Third-party penetration testing

- An Incident Response Plan vetted by independent cybersecurity incident response experts
- Frequent backups and replication across multiple, geographically dispersed data centers
- Disaster recovery plan