

We make it a point
to be everywhere
you need us to be.

ALWAYS ON. ALWAYS THERE.



If you need litigation support there. And there. And there. Oh, and there, too, you need U.S. Legal Support's National Accounts program.

For major corporations, insurance companies and law firm clients who operate in multiple locations, and require a partner that can nimbly handle litigation needs across the country and abroad, U.S. Legal Support's National Accounts program is specifically tailored to meet your needs. From security to pricing to technology to customized service, we work closely with our national accounts to deliver a seamless, efficient and, above all, professional experience no other firm can match. We combine operational

efficiencies with ongoing cost reductions to engineer a program specifically developed to meet your business objectives.

As always, the foundation of everything we do is service. It begins the first time you contact U.S. Legal Support as a national account. You'll be introduced to your dedicated team, including a National Account Executive, an Implementation Manager, and an Administrative and IT Support Team representative. No phone tag, no handoffs, no bringing anyone up to speed. Your account representative is your personal liaison — problem-solver, expediter and all-around operations guide. You'll know your team, and they'll know you.



Local expertise, national service

You'll be provided with emergency and after-hours contact information, and enjoy a special priority status that enables you to contact any of our more than 85 national offices and receive preferential treatment and personalized service. U.S. Legal Support's national accounts experience the best of both worlds — the local expertise of our regional offices, backed by the personal supervision of your national account representative.

Focus you can count on

This extraordinary focus extends to our operations: our National Accounts team centralizes administrative, invoicing and billing functions to improve communication and provide rapid feedback of critical information to clients. Our simplified fee structure eliminates confusing line item charges and offers cost savings on most standard charges. Additionally, clients can cost-share on large, multi-party cases and receive alternative pricing solutions for national litigation.

Our centralized billing also significantly reduces the administrative time and expense of managing separate invoices prepared by local companies, as well as preventing duplicate payments — everything's in one place, accurate and consistent. National accounts also receive monthly statements and payments which allow them to manage their billing information, as well as management month-end reports which detail all service activities and can be customized to meet clients' preferences and processes.

Online resources available around the clock

U.S. Legal Support's National Accounts services are organized and available around the clock, from anywhere, via our advanced Client Portal. This industry-leading online resource gives our national accounts access to records, deposition transcripts, status updates and invoices for both law firms and their corporate or insurance clients. All of your information is protected by our state-of-the-art, SOC 2 Type II compliant systems and monitored by our robust in-house IT team.

At U.S. Legal Support, we understand the special needs and demands of large accounts. Each client is unique and presents special needs, but also requires a common, heightened level of service, technology and support. As a national account and a valued client, you'll be part of a custom program that delivers both.



uslegalsupport.com

Centralized and direct billing

Cost reduction, control and management of litigation services

Management month-end reports

Dedicated rollout, training and consultation team

Nationwide coverage